

## Western Sydney International Airport Adopts Workday to Enable World-Class Digital Capability

### Sydney's New International Airport to Use Workday as a Single Source of Truth Across Finance and People Operations

SYDNEY, September 09, 2024 [Workday, Inc.](#) (NASDAQ: WDAY), a leading provider of solutions to help organisations manage their [people](#) and [money](#), today announced that Western Sydney International (Nancy-Bird Walton) Airport (WSI) has selected Workday Human Capital Management (HCM) and Finance as the platform for its people and finance functions.

Workday will support the development, construction, and day-to-day operations of the second major international airport for Sydney, and the first to provide 24/7 passenger and air cargo services.

WSI needed the right platforms and digital capability to craft a world-class experience for both customers and employees. The airport selected Workday as a single source of truth for complex operations across HR and finance, creating an environment of reliability, speed, and quality of information.

The airport began using Workday in 2019, during the planning and construction phase, and is increasing its use of Workday across its growing team, in preparation for live operations in 2026.

Workday has embedded AI into the core of its platform, empowering users to seamlessly automate repetitive tasks, make insightful data-driven decisions, and accelerate their business growth.

WSI is using Workday to:

- Create a single source of truth: With Workday, WSI avoids data quality and transfer issues that can arise from having multiple systems. It allows for far easier and more efficient operations by keeping the bulk of the information on the Workday platform.
- Build a resilient supply chain: The airport can carefully manage and report on the effective use of budget, as well as the value it creates, through supply chain engagement using Workday, helping to ensure resilience of the supply chain when passenger and cargo operations commence in 2026.
- Streamline supplier procurement: For the past few years, the airport has successfully used Workday to procure suppliers to engage with and manage through to the contracting phase.
- Stay on top of budgets: Using Workday's planning tool, the airport can track and monitor actual costs against planned budget for annual and long-term reporting and forecasting.
- Manage complex people logistics and verification: With security paramount in aviation, Workday will assist the airport as the single source of truth on the verification of employees, their credentials, learnings, and capabilities, in order to conduct their work and airport operations safely and efficiently.

"Workday has enabled us to establish a robust, integrated system that supports our vision. As we approach the opening in late 2026, Workday's platform will help ensure we maintain operational excellence and provide a seamless experience for both our direct employees and broader airport workers and customers," said Tom McCormack, WSI Chief Technology Officer (CTO).

"When WSI opens its doors in late 2026, it will connect thousands of people each day to destinations all across Australia and the world, accommodating up to 10 million passengers each year to begin with," said Jo-Anne Ruhl, vice president and managing director for Australia and New Zealand at Workday. "We're proud to be partnering with the airport to help build its world-class digital capabilities and be a part of this important new infrastructure for Australia."

#### About Western Sydney International (Nancy-Bird Walton) Airport (WSI):

[Western Sydney International \(Nancy-Bird Walton\) Airport \(WSI\)](#) will be an exciting full-service 24/7 airport with a domestic and international terminal as well as air cargo services.

WSI is proudly located in Western Sydney – one of Australia's most diverse, vibrant and fastest growing regions. The airport's construction and future operations are creating thousands of jobs, and it will be the catalyst for even more high quality, higher paying jobs across the region, into the future.

Everything about WSI will be focussed on our customers. Whether that's our passengers, the airlines they fly with or our air cargo partners, we're taking advantage of building a new airport from the ground up to ensure the experience we offer is fast, seamless and reliable.

WSI is on track to open in late 2026.

## About Workday

[Workday](#) is a leading enterprise platform that helps organizations manage their most important assets – their [people](#) and [money](#). The Workday platform is built with AI at the core to help customers elevate people, supercharge work, and move their business forever forward. Workday is used by more than 10,500 organisations around the world and across industries – from medium-sized businesses to more than 60% of the Fortune 500. For more information about Workday, visit [workday.com](#).

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