

## Mercy Health Selects Workday Human Capital Management

### Growing Community Provider Using Technology to Attract, Retain, and Empower Vital Workforce

**SYDNEY, December 04, 2023** - [Workday Inc.](#) (NASDAQ: WDAY), a leader in enterprise cloud applications for [finance](#) and [human resources](#), today announced that Mercy Health has selected Workday Human Capital Management (HCM), as part of a HR transformation effort designed to modernise people management and enhance support for employees and the communities they serve.

For more than a century, Mercy Health has offered a wide range of public health and aged care services, providing care and compassion for people through all stages of life. In addition to acute and sub-acute hospital care, Mercy Health also offers maternity and specialist women's and newborn health services, mental health programs, Mercy Palliative Care services, early parenting services, home care, and health worker training and development. A team of more than 10,000 personnel provides support and hope for the most vulnerable members of the community in which Mercy Health operates.

As a result, attracting, engaging, and retaining talent is vital to Mercy Health's work. With a legacy recruiting system, the organisation was seeking a new recruitment and people management solution to help it stand out in the competitive health landscape. In particular, the ability to craft a seamless candidate recruitment experience from start to finish was a priority.

After searching the marketplace, Mercy Health selected Workday as the best end-to-end integrated HCM system, to support people processes spanning the entire employee lifecycle. Workday offered a platform to create a best practice, contemporary employee experience facilitated by a modern digital interface supporting Mercy's most important asset – its people.

With Workday, Mercy Health will:

- **Improve the candidate experience.** Workday's intelligent platform helps enable a seamless experience from application to hire, drawing on the power of AI and machine learning.
- **Support employee engagement.** With a geographically dispersed team, Workday's mobile capabilities can support and engage employees wherever they are – even on the go.
- **Scale with ease.** Workday's cloud-based platform makes it highly scalable, allowing Mercy Health to easily add new locations and teams as it grows.

"Above all, we're committed to exceptional care. Not only do we want to empower our employees to care for the community and provide the best support possible, but we also want to nurture our team and their professional growth," said Mary-Anne Gallagher, Mercy Health's Chief People Officer. "Workday's integrated approach implements a powerful foundation to streamline processes and allows us to build the teams we need to focus on what matters most."

"It's critical to support a team that does such important work, like the employees at Mercy Health," said Jo-Anne Ruhl, vice president and managing director for Australia and New Zealand at Workday. "The easier we can make processes like HR and people management, the more time they can dedicate to community care. We're proud to be partnering with Mercy Health to transform how it engages and manages the employee experience."

### About Mercy Health

Mercy Health provides care for people at every age and stage of life. We are dedicated to providing the best possible care in our hospitals, clinics, nurseries, aged care homes, and the community.

Mercy Health offers acute and subacute hospital care, aged care, mental health programs, specialist women's healthcare, early parenting services, palliative care, home and community care, and training and development for our staff. We are pioneering research across a range of clinical areas and taking a lead in education activities, to improve the way we deliver care and support for people in need.

[www.mercyhealth.com.au](http://www.mercyhealth.com.au)

### About Workday

[Workday](#) is a leading provider of enterprise cloud applications for [finance](#) and [human resources](#), helping customers adapt and thrive in a changing world. Workday applications for financial management, human resources, planning, spend management, and analytics are built with artificial intelligence and machine learning at the core to help organisations around the world embrace the future of work. Workday is used by more than 10,000 organisations around the world and across industries - from medium-sized businesses to more than 50% of the Fortune 500.

For more information about Workday, visit [workday.com](http://workday.com).

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